## Amendments to the Claims:

This listing of claims will replace all prior versions, and listings, of claims in the application:

## **Listing of Claims:**

1. (currently amended) A method for managing knowledge, comprising:
capturing existing knowledge with user-defined templates forms in a
predetermined format of selected information categories grouped in a plurality of
workflows;

abstracting the captured knowledge using meta data;

organizing the abstracted captured knowledge into an indexed database of information including links between related information, the indexed database structured according to the abstracted captured knowledge;

acquiring new knowledge with the user-defined templates forms; capturing the new knowledge in the predetermined format; and updating the database to include the new information and links between the new information and related information.

- 2. (canceled)
- 3. (previously presented) The method of claim 1 wherein said capturing further comprises:

identifying the most critical element of the new knowledge.

- 4. (previously presented) The method of claim 1 further comprising: providing timely and relevant information to a selected user based on predefined and user-modifiable preferences.
- 5. (previously presented) The method of claim 4 wherein each of said workflow includes a sequence of steps, wherein each step is linked to at least one other step in chronological or logical manner.

- 6. (previously presented) The method of claim 1 wherein said existing knowledge and said new knowledge are presented in a hierarchical tree.
- 7. (previously presented) The method of claim 1 wherein said existing knowledge and said new knowledge include a plurality of human-based processes.
- 8. (previously presented) The method of claim 7 wherein said plurality of human-based processes include business and management processes.
- 9. (previously presented) The method of claim 7 wherein said plurality of human-based processes include engineering processes.
- 10. (previously presented) The method of claim 1 further comprising: remotely accessing said indexed database via a network of computers.
- 11. (previously presented) The method of claim 1 further comprising: applying the knowledge to a task; and tracking progress on said task.
- 12. (previously presented) The method of claim 1 further comprising: annotating the new knowledge.
- 13. (previously presented) The method of claim 1 further comprising:
  setting up a plurality of criteria associated with the new knowledge, said plurality
  of criteria modifying said links between the new information and related information
  based in said plurality of criteria.
- 14. (previously presented) The method of claim 1 wherein said indexed database includes fields defined by the captured knowledge and the new knowledge.

15. (currently amended) A program storage device readable by a machine, tangibly embodying a program of instructions executable by the machine to perform a method for managing knowledge, the method including:

capturing existing knowledge with user-defined templates forms in a predetermined format of selected information categories defined by said existing knowledge;

abstracting the captured knowledge using meta data;

organizing the abstracted captured knowledge into an indexed database of information including links between related information, the indexed database structured according to the abstracted captured knowledge;

acquiring new knowledge with the user-defined templates forms; capturing the new knowledge in the predetermined format; and updating the database to include the new information and links between the new information and related information.

16-20. (canceled).